

## Terms and Conditions

### 1. Introduction

These Terms and Conditions ("Terms") govern your use of the services provided by Hills Self Storage Limited, located at Hills Self Storage, Business Centre, Brook St, Colchester CO1 2UZ ("the Company", "we", "us", "our"). By entering into a contract with us for storage services, you ("the Customer", "you", "your") agree to abide by these Terms.

### 2. Services

We provide storage services ("the Services") as per the agreement between the Customer and us. All Customers are entitled to one month of free storage for each storage room. However, if a Customer requires storage only for one month, they are entitled to that month at half the regular price rather than receiving it free of charge.

### 3. Payment Terms

The Customer must provide a deposit equivalent to one week's storage fee. This deposit is refundable given that the Customer provides proper notice to vacate as specified in Section 5. Payments for our Services must be made via credit/debit card.

### 4. Goods Cover

All Customers are required to take goods cover insurance with us. The specific terms and conditions related to this insurance will be provided in the insurance agreement.

### 5. Notice to Vacate

The Customer must give at least 14 days notice prior to vacating the storage space. If proper notice is given, the deposit will be refunded. If less notice is provided, the deposit may be forfeited.

### 6. Liability

We will not be held liable for any loss or damage to goods stored within our facility unless it is due to our negligence. Our liability in cases of negligence will be limited to the amount specified in the goods cover insurance agreement.

### 7. Changes to these Terms

We reserve the right to change these Terms at any time. Any changes will be posted on our website. The Customer's continued use of our Services following any changes will constitute acceptance of those changes.

### 8. Governing Law

These Terms are governed by and construed in accordance with the laws of England and Wales. You agree to submit to the exclusive jurisdiction of the English courts.

## 9. Contact Us

If you have any questions or concerns about these Terms, please contact us at the address provided above.